

FLIGHTS OF HOPE News

A Mission Moment

by No. CA Command Pilot Dave Lombard

Worthy of the Trust

I have been flying Angels for about 14 years. I think over that time, I have pretty much seen it all. My first mission was a woman from northeastern California who was suffering from colon cancer. I also flew one of her neighbors who had breast cancer. They have both passed on

I live in the central California foothills, adjacent to the great San Joaquin Valley where we feed the world. There are a lot of kids with pressing needs here. I have flown numerous children with their parents from poor areas of the Valley to Palo Alto for treatment at Stanford. They came in all shapes and sizes, colors and languages.

I have flown parents of a child who had a liver transplant at two months of age. I have flown folks who had maladies so weird that there was only one hospital in the west that had the expertise to treat them.

I have flown warfighters who gave so much to our freedom, to and from treatment centers for their PTS issues. What an honor to be able to help them be "welcomed home."



And the highlight of every summer–flying kids to camp! These are special missions because of the joy in the hearts, attitudes, and on the faces of these campers in anticipation of a week with kids just like them. No judgement, no snickering, no staring at burn scars, just good fun and fellowship.

Yesterday, I picked up two sisters at Hanford (KHJO)

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A Parent's Camp Story

by Christy P., Haley's mom



Pilot Dr. Bloom with wife and Mission Assistant Barbara flying camper Haley P. to Camp Painted Turtle.

My name is Christy and I would like to let you know how AFW has impacted our lives this year, and in the past as well. I have two children with very serious medical issues who were lucky enough to be able to attend this year's summer camp at Camp Painted Turtle. This camp is designed specifically for children with very serious medical issues. Unfortunately, due to both of my children's medical challenges, money is typically pretty tight and it would be a financial hardship for us to drive our kids to camp. This year, in fact, they would not have been able to go, as we could not afford the gas money to get them there. They have different medical issues, so they don't attend camp in the same week.

This is where the amazing people at AFW, and all of their incredible volunteer pilots come in. They don't expect anything from us in terms of money—they sincerely just want to help. Not only do they want to help lighten the load for us as parents, but also for our children. Every pilot we've ever had has sincerely just wanted to get to know my child and make sure they feel comfortable and enjoy their flight. In fact, we have had pilots who have gone out of their way and brought snacks for my children, and allowed them to take the controls of the plane. Some have brought activities like coloring books and other books to entertain my child.

Every pilot we've ever had also understands that parents naturally just

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ASK JOSHby Josh Olson, Executive Director

Is there an Angel Flight West app? - Rod McDermott

Hopefully, you have seen the emails and notifications recently that Angel Flight West has launched its mobile application for volunteer pilots and

drivers. Angel Flight West's mobile app for both Pilots and Earth Angels is available from the Google Play™ Store and the Apple App Store. Go to the store, search for "Angel Flight West," and install as you would any other app for your mobile device. Thank you to those who have already downloaded and provided feedback to us regarding functionality, search, and usage. Our hope is that, like our web-based software AFIDS, we can continue to evolve this app to make volunteering easier and better for our coordination team to maximize the efficiency of your volunteer resources. We also want to extend a big thank you to the Del E. Webb Foundation for the grant to make the development of this mobile app possible.

If you've been volunteering with us lately, you've likely noticed guite a few changes, like the development of the

mobile app, which is part of our efforts to scale and grow Angel Flight West to reach and serve more people who need us. You might have remembered when we launched a capacity growth campaign three years ago called Ascent to 8000 in an effort to double our impact within the patient community we serve. Our capacity growth efforts have been a combination of utilizing technology, workflow improvements, staffing enhancements/additions/changes, and outcome-driven strategic management. We are very excited to report that we are on track with our goals for doubling our impact. In fact, this year we are on track to serve a record number of passengers with over 5,000 donated flights flown! Pretty awesome, and an amazing testament to our incredible volunteers for stepping up to serve the increased demand, for your patience with us as a staff as we've grown and made changes, and to the increased financial support to our donors who've helped us grow and sustain these efforts. Thank you!

Angel Flight West Mourns the Loss of an Angel



All of us at Angel Flight West are devastated and deeply saddened by the loss of one of our volunteer pilot angels. On September 4, John Spencer was flying a patient and her mother from Redding to Palo Alto when his plane crashed near the runway. Both passengers are recovering. Our thoughts and prayers are with the families of everyone on board.

John joined AFW in 2014 and has

served more than 75 families with 125 flights to help them receive the care they needed. He will be greatly missed by the staff at Angel Flight West and his fellow volunteers.

During our 35 years of service and more than 75,000 flights, this is the first accident occurring with an Angel Flight West passenger on board. We're grateful that our two passengers were spared and for John's service over the years.

Air to Air

- → AFW sends our deepest condolences to the family of AFW member Richard Bristow.
- → AFW sends our condolences to the family of Dave Larky, one of our early AFW pilots.
- → Our thanks to our summer intern Emma Doud for her great work assisting the Mission Operations Team during camp season.
- → Looking for a meaningful gift? We still have a limited amount of the AFW glassybaby "wings" handmade votives available! To purchase please contact Mary at maryh@angelflightwest.org. Thanks to our partnership and your purchases, we can continue to light up the hearts of our passengers!

- → Phillips 66® has agreed to provide AFW pilots a \$1-pergallon avgas rebate. Read more information at: http://tinyurl.com/y7aswwf3
- → The aviation-focused company Scheyden offers a 50% discount to AFW members on their eyewear products. Use the promo code ANGEL on checkout at: http://scheyden.com/
- → ZuluLog, a professional, cloud-based online pilot logbook system, is offering 10% discount to all AFW members and a donation back to AFW with every purchase! Use code ZULUAFW when ordering at: https://www.zululog.com/

AFW Soars for Summer Camp Kids

AFW coordinates more than 500 flights for kids to special needs camp each year. The work behind each mission is enormous. With the incredible help of our donors, this July we raised five times our initial Camp Fundraiser goal! AMAZING! Our final total came out to \$14,865! We can't say thank you enough to each

and every one who supported our AFW Camp Season this year and sponsored 60 kids' travels to a specialty camp. We're sending the warmest of thank yous from our staff, volunteer pilots and all the kids who have benefited from your generous contributions.





A Mission Moment...continued from front page

for the ride to Camp Pacifica. They were deaf, as is their mother. There is a unique language barrier for me with deaf people because I am not skilled in American Sign Language."

As I watched the mother shepherding her daughters to the plane, I was once again struck by the amount of trust placed in Angel Flight pilots by the parents of these kids. Imagine handing your kids to a total stranger, whose language you do not speak, watching them be stuffed into a flimsy tin can with wings, and continue watching as they hurtle skyward.

I have two daughters, and the grilling endured by their potential suitors for a two-hour "date" was legendary. Imagine having to entrust your princesses to a total stranger with little or no conversation prior to the event other than when and where to meet, and that communication carried out only via text or email.

Are we worthy of the trust? Are we feeling well? Are we taking good care of our own health? Did we get a good sleep the night before? Is our plane in good mechanical condition? Are we current? Or even better, do we fly often enough that we significantly exceed the FAA's currency requirements? But most of all, are we taking seriously the responsibility placed in us by the passengers and their families? I am sure most or all of us will answer "yes," but I think it is a good reminder to simply ponder the huge responsibility which we have undertaken. We literally have lives in our hands. Blue Skies and Tailwinds.

More Stories Behind the Missions -



UT Wing Pilot David Hellberg thumbs up with passengers Alan and Karen on his first mission with AFW from Salt Lake City, UT to Idaho Falls, ID. Alan is traveling for a post surgical follow-up after throat cancer surgery at Huntsman Cancer Hospital at the University of UT. Stephen Bobko-Hillenaar flew the 2nd leg home to Hamilton, MT. The couple has limited income for Alan's health challenge.



Eight-year-old Jacob with single mom Kimberly and a canine friend on their way home to Bakersfield, CA from treatment at Lucile Packard Children's Hospital Stanford. Jacob is traveling for follow-up care for his heart transplant. He faces many cardiac appointments, physical therapy, and other related care. Kimberly has an unreliable car and little money for travel. Thanks to No. CA Wing Pilot Ori Zaltzman.



Passenger Denise on a 2-leg mission for check-up, pain management and possible pre-op for GI surgery. She is also a gallbladder cancer survivor. Ground transportation is a physical hardship for her, and she cannot afford commercial airline travel. AZ Wing Pilot Steven Lampert flew 1st leg from Albuquerque, NM to Goodyear, AZ, and AZ Wing Pilot Stephen Snyder flew 2nd leg to Palm Springs, CA.



on their way from Las Vegas NV to UCLA Infantile Spasms program in Santa Monica for a neurological check-up. The family has a single income, care is not available where they live, and the family doesn't have the financial resources for the added cost of travel to Kian's medical treatments. AFW has been flying Kian for four yearsnearly his entire life.



Passenger John on a 3-leg mission for surgery for percutaneous aortic valvuloplasty. This life saving procedure cannot be performed in Denver, so John is flying to the closest center at UCSD Medical Center, San Diego. John does not have the financial means for travel this far. No. CA Wing Pilot Stephen Zimmermann flew 1st leg from CO to NM, AZ Wing Pilot Jeffrey Matar (pictured) flew 2nd leg to AZ, and AZ Wing Pilot Chris Hernandez flew 3rd leg to San Diego, CA.



Dad in the right seat with OR Wing Pilot Daniel Anslinger flying passenger two-year-old Charlie in the back with grandma and sister from Boise, ID to Portland, OR. Charlie is being seen at St. Luke's Children's Hospital in Portland for a congenital heart defect that requires surgery. AFW is relieving one worry of transportation that would otherwise be added to the cost of Charlie's health care.

A Parent's Camp Story

... continued from front page

worry, so they have all made sure my child has always contacted me every time they have landed to let me know they are safely back on the ground. We have flown with pilots who range from folks who are retired and just want to give back to families who could really use the help, to doctors who want to just continue to make a difference where they can.

We will be forever grateful for each and every pilot we have ever had through AFW, and hope we will have the honor of working with them again in the future. Oh, I forgot to mention that the AFW team works right up until the very end to find us a pilot. I promise, if there is an available pilot they will find them for you. It may be a little more difficult to arrange a flight at the last minute, but they'll definitely do their best. We were honored to have Dr. Bloom and his lovely wife Barbara whisk our daughter away to summer camp this year. Dr. Bloom really made us feel special when he also took an interest in our son as well by asking us about him prior to take off. Thanks again Angel Flight West for everything. Keep up the amazing work!

> Friends and family are honored and remembered through donations made to AFW in their names.

> > April 28 - August 14, 2018

In Memory Of

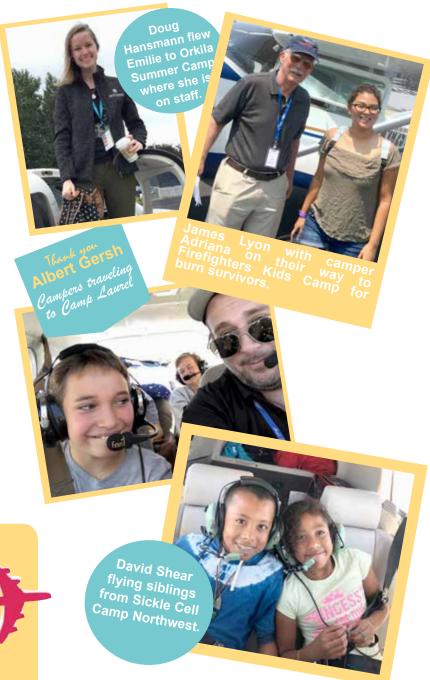
Jeffrey Bowman Danny Gettman Lawrence Greenberg William Peterson Jeanne Ilgen Ham Kazerooni John McCune

Alexis McKay Eric Mudama **Colt Richter** Laura Stevens

In Honor Of

Bill Ayer LeeAnn Brill Isabelle Chiaradia's & **Kyle Smith Wedding** Stan Dammel

Dean Jones Mable Livingston Lois Orfuss Hand and Dee Shaw Dr. Randy Sherman





Christian Madsen

Terry Pickering

Katerina Colcova

Hepworth

Maleia Matt

Events Calendar

September 13

Reno Air Races @ Reno, NV

September 14

AOPA Fly-In @ Santa Fe Municipal Airport

September 28

Angel Flight West Golf Classic @ Monarch Beach Golf Links -Sign Up Now: https:// tinyurl.com/y9drnwbo

September 29

2018 Oregon International Air Show Hillsboro Airport

October 3

OR Rural Health Conference - Bend, OR

October 6

CO Wing 2nd Annual 5k Run @ Rocky Mountain Metropolitan Airport Sign Up Now: https:// tinyurl.com/yarzhdrr

October 13

Brews & Props III Duel Brewing @ Albuquerque, NM

January 24-26, 2019 AFW Annual Retreat @ San Diego, CA

May, 17, 2019 Endeavor Awards Gala

More info at

http://www.angelflightwest. org/pilot-page/calendar-ofevents

Angel Flight West & White Heart Warriors



Veterans going home after spending a week outdoors in a camp called The Guardian Project—an adventure therapy program put on by the veteran's organization White Heart Foundation. The camp "aims to improve the mental and physical wellbeing through outdoor activities." AFW UT Wing Pilots Louis Rossi, Alan Cluff, Hans Fuegi, Phil Rosenbaum, and WY Pilot John Larsen collectively were the fleet who transported eight passengers and their gear from Lander, WY to Salt Lake City, UT. AFW thanks our pilots and all of our veterans and soldiers for their service.

AFW 2019 Annual Retreat



Please join us on January 25-26, 2019 for the AFW 2019 Annual Retreat at the Courtyard by Marriott San Diego Central. The Retreat is a time to learn more about AFW, ways to get involved, and to get to know our board members, staff and Wing leadership. Each year we review our successes and challenges to learn how to make an even greater impact as we continue to grow to meet the need for donated flights.

Please RSVP to outreach@angelflightwest.org. Our AFW group room rate is \$129 (not including taxes/fees) and can be booked directly through this link: http://bit.ly/AFWRetreat2019Hotel. Please make your room reservation no later than 12/21/2018.

Welcome AFW's Newest Leaders

AFW welcomes Bill Snodgrass as our new CO Wing Leader. Bill started flying in 2004, and joined AFW as a Mission Assistant while also helping with outreach. Bill has worked as a software developer at Halliburton for 21 years and is president of the Experimental Aircraft Association's Fort Collins-Loveland Chapter 515. Steve Rehnberg is our new NM Wing Leader. He is currently the Chief Financial Officer for a mid-size defense contractor specializing in high energy laser R&D. In addition to AFW, Steve also volunteers as a pilot for Pilots N Paws and Flights For Life.

AFW wishes to thank outgoing CO Wing Leader Mike Samp and NM Wing Leader Art Tangen for their incredible leadership over the years!

AFW also welcomes Noah Franz as our newest member on the Board of Directors. He is a private equity investment professional and currently a Senior Associate at Parallax Capital Partners, LLC. He has volunteered for AFW as a board advisory member since January 2015.

We are very excited to have them all on board and thank them for their volunteer service!



JetSuiteX Renews Partnership

AFW thanks JetSuiteX for renewing our partnership for the coming year. The airline has for the second year generously donated \$25,000 in tickets. Pictured left is the first flight under the renewed partnership agreement. Passenger Michael T. offers a thumbs up with the crew of JetSuiteX flying him home to Las Vegas, NV from a visit at UCLA Medical Center in Los Angeles for specialized care of

metastasized brain and thyroid cancer. Michael is unable to work as a teacher during his illness, travel expenses are not covered by his health insurance, and follow-up care is not available locally where he lives. Michael was initially airlifted to UCLA for his first brain surgery and is very grateful for this mission with JetSuiteX. Thank you again JetSuiteX!

2nd ANNUAL 5K RUN FOR THE ANGELS

SATURDAY, OCTOBER 6, 2018 **Rocky Mountain Metropolitan Airport Broomfield, CO** 9:00AM Start Presented by our partner **FJR**

Want to run on an airplane runway? Here's your chance! We are so excited to announce our 2nd Run for the Angels 5k run/walk/ramble at Rocky Mountain Metropolitan Airport on Sat. Oct. 6th, 2018! All ages and race abilities are welcome. This year's run is hosted again by our title sponsor and community builder, HDR. All funds raised will go towards AFW and our volunteer pilots' efforts to deliver health and hope using donated flights to serve those with healthcare or other compelling human needs.

SIGN UP TODAY: https://runsignup.com/Race/CO/ Broomfield/Runway5KRunfortheAngels

Angel Flight West Wishes to Thank Our Top Contributors April 28 - August 14, 2018



University of California Los Angeles Medical Center Anonymous Foundation George S. and Dolores Doré Eccles **Foundation** glassybaby white light fund **Richard Conti**

To view all AFW Command Pilots who have flown missions in the last 90 days click on or go to: http://tinyurl.com/mwsv2s7



In the Hangar John Jerabek

Angel Flight West welcomes John Jerabek as our newest Mission Operations Coordinator. He has been helping coordinate missions since June of this year and says: "I love the organization's mission, how Cheri runs the operations

team, and I enjoy working with all of my colleagues, and especially our passengers in their time of need."

John comes from a background in IT, engineering and sales, and feels that AFW is a very good fit as he has had a love of flying since his father introduced him to general aviation and soaring during his childhood. Living locally in Santa Monica, John is a member of the Santa Monica Airport Association and is its treasurer. He is also a father of three-maybe future pilots! John's enthusiasm for flight continues as he pursues his pilot's license and he looks forward to one day flying missions as an AFW Command Pilot, Welcome aboard John!



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AFW thanks Alaska Airlines for its generous donation of hundreds of tickets to patients in need of medical treatments. You can also donate to Alaska Airlines Charity Miles Program to help AFW assist those in need get compassion flights for a variety of compelling reasons: http://tinyurl.com/993tk7s