



For four decades, we've provided more than 100,000 flights for people to access medical care - and now we're eager to help you.

## Angel Flight West's volunteer pilots fly people to medical appointments at no cost to the passenger. You can travel as many times as you need.

Angel Flight West provides air transportation within and across the Western United States.

*"I am so grateful for the opportunity to have used Angel Flight West. The test I had taken was instrumental in determining my diagnosis and the direction of my treatment plan. Thank you so much." -Bruce, Angel Fight West passenger* 





## **Steps for Requesting a Flight with Angel Flight West**

- WHO CAN REQUEST: Flights can be requested by healthcare workers, family members, and patients themselves for non-emergency flights to medical appointments.
- REQUEST YOUR FLIGHT: Submit a request a minimum of a week in advance. We will ask for a medical release from your healthcare provider after you submit your request. Let staff know during your request if you plan to bring a companion and if you need assistance with ground transportation.
- SECURING A PILOT: Once all personal and flight details have been finalized, we'll submit your flight request to our pilots via a secure system. As soon as a pilot has signed up for your mission, we'll accept their request and assign the mission. It may take a little time to secure a volunteer pilot for the mission, especially if the distance traveled requires multiple legs and multiple volunteer pilots.
- THE DETAILS: We will then send you, your healthcare requester (if applicable), and your pilot an e-mail with the itinerary which includes your pilot's contact information. You should expect to hear from your pilot to discuss all flight-related details. You may reach out to your pilot directly if you have any questions, but it may take a little time to coordinate details on their end.
- ► HAVE A BACK-UP PLAN: Your flight is likely to take place, however, it is essential you have a back-up plan or the ability to reschedule your appointment. We cannot guarantee our flights will always happen, and we may need to cancel due to weather, mechanical problems, or the inability to secure a volunteer pilot.
- AFTER YOUR APPOINTMENT: After your medical appointment, another Angel Flight West volunteer pilot will make sure you're safely brought home!

## **Request a flight:**

https://www.angelflightwest.org/need-a-flight/

**Call us:** (310) 390-2958

Angel Flight WEST